



JOB DESCRIPTION

JOB TITLE:	AWS (VDI-Citrix-Workspace) Engineer
LOCATION:	WFH
Responsibilities	<p>As a premier energy infrastructure company serving 36 million consumers in North America, our Client embraces its role as a leader in advancing a net-zero future. With them, you can help shape a better future for our communities and our planet, alongside a workforce of 19,000 talented teammates. The company is consistently recognized for its sustainable business practices and long-standing commitment to building a high-performing culture focused on safety, workforce development and training, and diversity and inclusion. Client is the only North American utility sector company included on the Dow Jones Sustainability World Index and was also named one of the "World's Most Admired Companies" for 2021 by Fortune Magazine. Join us as we collaborate in providing cleaner, safer and more reliable energy to our customers and communities.</p> <p>As an AWS Implementation Engineer, you are expected to provide engineering expertise for the team through the provisioning of VDIs. Working with the burst and persistent teams and the Product Owner, you will track and assist the team with installation, implementation, configuration, and maintenance of Amazon Workspaces. You will coordinate with vendors, engineers, and project managers to ensure technical processes flows are developed and vetted for recurring processes related to the Amazon Workspaces VDI and Citrix.</p> <p>Accountabilities:</p> <ul style="list-style-type: none">• Design and build environments on AWS• Provision VDIs and Citrix on Amazon Workspaces• Work with end users to troubleshoot issues• Provide AWS-related technical knowledge for client, vendor, and client teams <p>Key Actions:</p> <ul style="list-style-type: none">• Experience in troubleshooting and ability to troubleshoot issues when they arise• Proficiency in script development and scripting languages• Willingness to be a team player and work in Agile methodology• The ability and skill to train other people in procedural and technical topics (host KT sessions)
Qualifications and Requirements	<ul style="list-style-type: none">• Must have skills on the following:<ul style="list-style-type: none">○ General knowledge of AWS - 2-5 years of experience building / migrating/ running infrastructure or applications on the platform○ Knowledge of cloudscape and monitoring AWS performance metrics○ <u>Agile delivery</u> methodology• Preferred skills but not required:<ul style="list-style-type: none">○ Azure Devops knowledge○ Experience with Citrix environment support○ AWS VDI technology experience including Workspaces and Appstream○ VDI deployment / migration experience preferred○ Workspace One experience preferred